

# GRAVITY/VENETO

## CARE & MAINTENANCE



### **UV CURED FLOORS**

Since inception our goal was to create a flooring solution that was truly different. PurParket products are easy to maintain, durable and above all else; a healthy, responsible choice in hardwood flooring. Our PurFlex UV (ultra-violet) cured finishes provide a natural oil look with the protection of a fully sealed coating and very low maintenance is required. Following our step-by-step maintenance guidelines will ensure optimal results and longevity of the product.

### **COLOUR CHANGES**

It is important to note that UV-cured floors will undergo a change in colour/slight fading as it adjusts to the ambient light conditions of the installation environment. The degree of colour change will vary on the specific environment and exposure to direct sunlight. It is recommended to use window treatments when possible & avoid repeated sunlight exposure to the same area. Do not place area rugs on the new floor for sixty days after installation. Thereafter, periodic rearrangement of furniture and area rugs will ensure that your floor ages evenly.

### **ENVIRONMENTAL CONDITIONS**

Maintaining the temperature and relative humidity of the spaces the flooring is installed is very important. We recommend a temperature of 18-24 °C (65-75 °F) and humidity at 35-55% (Gravity/Veneto Collections) 40-60% (Gravity handscraped collection) at all times. Very dry climates may also require the use of a humidifier. Hardwood flooring reacts to changes in the environment. Excessive heat or dryness can result in gapping or splitting; excessive humidity can result in cupping. Gapping, splitting, cupping or other problems resulting from exposure to improper environmental conditions are not covered by the product warranty.

### **RADIANT HEAT SYSTEMS**

Never allow the subfloor temperature of the floor to exceed 27 °C (81 °F). Avoid dramatic temperature changes; always adjust the system gradually in 2.8 °C (5 °F) increments per day when turning the system on and off. It is recommended that a dedicated quick recovery thermostat be installed to allow the temperature of the radiant heating system to be accurately controlled.

THERE ARE NO OTHER EXPRESS OR LIMITED WARRANTIES EXCEPT AS SET FORTH ABOVE

## **DURING CONSTRUCTION**

ALWAYS protect your floors during construction. We recommend covering the floors with a hardboard, paper or cardboard. Do not use tape to secure protection directly on wood floor. For best results, vacuum the floors thoroughly to remove any debris that may scratch the floor once the protective surface is in place.

## **AFTER INSTALLATION**

Once the construction is complete, remove the protective surface.

1. Vacuum the floor areas thoroughly with a soft bristle brush.
2. Apply a pH neutral hardwood floor cleaner to terrycloth mop head and wipe the surface of your floor.
3. Allow for the product to dry before resuming regular traffic in this area.

## **REGULAR MAINTENANCE**

1. Vacuum the floor areas thoroughly with a soft bristle brush. Alternatively, you can use a broom to sweep the surface. It is important to keep your floor clean and free of dust, sand and other abrasive materials.
2. Apply a pH neutral hardwood floor cleaner to terrycloth mop head and wipe the surface of your floor.
3. Allow for the product to dry before resuming regular traffic in this area.

NEVER CLEAN THE FLOOR WITH WATER.

DO NOT USE ANY HOUSEHOLD CLEANERS, OILS, SOAPS, WAXES OR ANY ABRASIVE MATERIALS OR SCOURING AGENTS ON THE FLOOR.

## **REMOVING STAINS & SCRATCHES**

### **REPAIRING SUPERFICIAL SCRATCHES**

1. Clean affected area with a pH neutral hardwood floor cleaner.
2. Once area is completely dry, touch up area with corresponding touch-up stick. Please consult with dealer for proper color selection.
3. Follow the directions located on your PurParket touch-up kit

## REPAIRING DEEP SCRATCHES

1. Clean affected area with a pH neutral hardwood floor cleaner. Let floor dry completely.
2. Using 120-150 grit sandpaper, sand the perimeter of the area to be repaired lightly, making sure to minimize damage to the surrounding stain colour.
3. Touch up area with corresponding touch-up kit.
4. Follow the directions on your PurParket touch-up kit.
5. Adjust and repeat if needed.
6. Leave to dry completely for approximately 24 hours.

PLEASE NOTE: All touch ups to a UV-cured floor will be slightly more visible.

## ADDITIONAL TIPS FOR PROTECTION

1. Place area rugs or doormats at entryways to help prevent sand, grit, oils, dirt and other abrasive or staining materials from being tracked onto the floor surface from outdoors. (Avoid rubber-backed or similarly dense matting materials that may trap moisture between the mat and the floor; choose mats that enable airflow instead.)
2. Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations.
3. Avoid repeated direct sunlight exposure to the same area by using window treatments.
4. Protect the floor from any exposure to liquids, water and other forms of moisture. Blot up any spilled food, drink or other liquid immediately.
5. Never wet mop the floor when cleaning. Avoid walking on the floor with wet feet or footwear. Damage caused by flooding, broken pipes, wet mopping or any other exposure to liquid or moisture is not covered by the product warranty.
6. Put felt protector pads on the feet of all furniture, display stands, file cabinets and other accessories that will be placed directly onto the floor surface. Inspect regularly for wear and replace as necessary.
7. Avoid letting sharp or pointed objects come into contact with the floor surface. Do not walk on the floor with high heeled shoes, sports cleats, or other types of footwear which may damage the finish or cause indentations to the surface.
8. Maintain a humidity level between 35% - 55% in the space.
9. Pets' nails will scratch and mark the floor surface. Keep pets' nails trimmed to minimize damage to the surface.
10. Do not drag, push or roll appliances, furniture or any heavy object across the floor. Use heavy duty moving mats, dollies, or other moving aids to protect the floor surface.
11. Do not use cleaning products that contain waxes, bleach, ammoni, polishes, oil soaps or abrasive materials.

FAILURE TO FOLLOW THESE FLOOR CARE INSTRUCTIONS MAY VOID THE WARRANTY